



DEPARTMENT OF THE ARMY  
HEADQUARTERS UNITED STATES ARMY AVIATION CENTER OF EXCELLENCE  
2218 6TH AVENUE  
FORT RUCKER ALABAMA 36362-5105

REPLY TO  
ATTENTION OF

Policy Memo 14-11

ATZQ-MEO

18 April 2014

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Commanding General's Equal Opportunity (EO) Complaint Procedures

1. Reference Army Regulation (AR) 600-20, Army Command Policy, 18 March 2008.
2. The Fort Rucker EO complaints processing system is designed to provide an avenue for all Soldiers and their Family members to address complaints that allege unlawful discrimination or unfair treatment on the basis of race, color, religion, gender, or national origin.
3. Complaints by Civilian personnel alleging discrimination should be handled in accordance with the procedures contained in AR 690-600, Equal Employment Opportunity Discrimination Complaints, 9 February 2004, or as described in Department of Defense and Department of the Army policy implementing 10 US Code 1561, or per the guidance provided by the Equal Employment Opportunity Office.
4. If you believe you have an EO complaint, I recommend you inform your chain of command first to afford them the opportunity to resolve the issue. Although I strongly recommend the processing of EO complaints through the chain of command, it does not serve as the only channel available to resolve complaints. You may use other channels, such as the next higher echelon in the chain of command, your unit EO Leader, the brigade EO Advisor, the Installation EO Advisor, the Inspector General's Office, or the Chaplain's Office.
5. I want to emphasize that I will not tolerate any acts of reprisal or attempts to suppress anyone who wants to file an EO complaint. Any commander or agency with an individual wanting to file an EO complaint will immediately contact their unit EO Advisor for guidance and assistance.
6. This memorandum supersedes Policy Memo 12-11, dated 10 October 2012, and will remain in effect until changed or formally rescinded.
7. "Above the Best"

MICHAEL D. LUNDY  
Brigadier General, USA  
Commanding

DISTRIBUTION:  
A, B